

**CHRISTIE/CUMMINGS**  
BARRISTERS & SOLICITORS

## Reliable back up system saves Outlook calendar and appointments.

### Executive Summary

#### Company Profile

Christie/Cummings Barristers & Solicitors  
Collingwood, ON, Canada  
12 Employees  
General Service Law Firm

#### Situation

Christie/Cummings relies on their technology investments for improved employee performance, system stability, and data security.

#### Solution

**pavliks.com** upgraded the hardware to address performance and stability, and adding Microsoft Small Business Server 2003 R2 to increased email storage and spam filtering. A reliable backup solution was implemented and remote access capabilities enabled.

#### Benefits

Increased productivity due to reduced downtime. System upgrades required no end user training. Staff has secure remote access to data and systems. Client data is secure and reliably backed up.

#### Technology

Microsoft Small Business Server 2003 R2  
Microsoft Exchange Server 2007

#### Services

Network Analysis and Review  
Network Upgrade Services  
Ongoing Ad hoc Network Support

#### Situation

The computer infrastructure at Christie/Cummings office was reaching the end of its life cycle, service requests to deal with wear and tear issues were increasing, and the firm's needs had outgrown the capabilities of the existing hardware and software. This was affecting the firm's profitability. It was time for an upgrade.

**pavliks.com**, a full service IT company in Barrie, had been servicing the computer infrastructure at Christie/Cummings for 8 years, on an as needed basis. **pavliks.com** was called in to evaluate the company's needs for technology, propose a solution to meet the needs and implement the right systems.

Stephen Christie expressed the following needs for their law firm; up to date hardware that would improve performance and stability while reducing the amount of maintenance required, a more reliable backup solution to improve disaster recovery, increase storage capacity and better spam filtering on their email system and easier access to information from remote locations with improved security.

#### Solution

**pavliks.com** recommended replacing their existing server and upgrading their server software to Microsoft Small Business Server 2003 R2. This solution included a Microsoft Exchange Server and a powerful email filtering service called Barracuda. **pavliks.com** technicians performed the install over 4 days with no downtime for the company, and no additional training was required for the employees.

#### Benefits

Network downtime has been significantly reduced with the new hardware, increasing the productivity of the company. Advanced email filtering has reduced the amount of unwanted emails.

The backup systems for Christie/Cummings were put to the test when a failed Blackberry synchronization deleted an entire calendar for one of the lawyers. With such a heavy reliance on Microsoft Outlook to manage appointments, this was a potential disaster for that lawyer and the company. With the new solution in place, **pavliks.com** was able to restore the data from the backup system within an hour.

The Remote Web Workplace capabilities of Microsoft Small Business Server provide Christie/Cummings with full workstation access through an Internet browser. This allows lawyers to work in their "in office" environment, accessing all available files and data, while out of the office. Remote Web Workplace provides access via a secure connection so Christie/Cummings staff can be confident that Client information is kept secure.

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